

Notices

DPS

ATTENTION DPS DoD Customers!

Effective 26 April 2012 at 0600hrs CST, DoD Customers will start receiving notifications to use a system generated ETA User ID instead of their Social Security Number (SSN)/Employer Identification Number (EIN) to log-on to DPS. This change incorporates mandatory security requirements regarding the use of Personally Identifiable Information (PII) to access a government application. For a summary of the change [click here](#).

DPS Access by DoD Customer (Effective 26 April 2012)

- When a DPS Customer attempts to log-in with their SSN/EIN:
 - A Notice will pop up alerting the User that their User ID has been changed and to no longer use their SSN/EIN. The New User ID will then be provided.
 - In addition, an email will be sent to the user notifying them that their User ID has changed, and will provide their new User ID. The email will also request that the user discontinue the use of their SSN/EIN as User ID.
 - The User has 90 days to start using their new User ID and/or three more times to use the SSN/EIN before use of the assigned User ID becomes mandatory.
- When the DPS Customer attempts to log-in with their SSN/EIN after an User ID has been assigned:
 - A notice will pop-up alerting the user that their User ID has changed and to no longer use their SSN/EIN. The New User ID will be provided again.
 - The notice will also provide the number of times the user still has left to use their SSN/EIN before use of their new User ID becomes mandatory.
- When the DPS Customer logs-in with their new User ID before the 90 days and/or 3 chances have elapsed:
 - The User will be required to use their new User ID and will then be able to access DPS as normal.
- When the DPS Customer still has an SSN/EIN as their User ID but logs-in with a CAC:
 - A Notice will pop-up alerting the user that their User ID has been changed and to no longer use their SSN/EIN. A New User ID will then be provided.
 - The User can continue to log-in with their CAC.